

## What is included:

- Antivirus software rated #1 by Consumer Reports, Virus Bulletin, and more.
- Antimalware software to prevent the growing threat of malicious software.
- Daily backups of documents with a backup history of up to 3 months.
- Regular monthly tune-ups of each computer.
- Updates to all your hardware drivers and to Windows.
- Free support in person, over the phone, or through the internet.
- Priority support over non-contract customers.
- No long-term contract is required.

# Techs-on-Call Computer Preventative Maintenance Contract

Computers are more important than ever before to businesses. Yet they are taken for granted unless something bad happens. When it comes to your business computers, it is better to prevent problem than to deal with them. The Techs-on-Call preventative maintenance contract takes as many steps as possible to prevent problems from happening. And if something bad does happen, you are covered.



Most businesses do not maintain a regular backup. Yet a backup is more vital than ever for important business files. Never assume your hard drive will be problem free. If your hard drive were to die for any reason and you needed those documents, the cost would be no less than \$1500 with a three to four week turnaround time. Emergency repairs are much higher. It is better to be prepared. The Techs-on-Call preventative maintenance contract includes daily backups of your important documents, with a backup history of up to 3 months. This way, you are also covered if you need an older revision of a document.

The biggest threat on the internet today is malicious software, or malware. Malware is used to send spam, carry out internet attacks, log your keystrokes to steal personal information, used a dead-drop for stolen information, and to trick you into giving up money. However, according to a study done by

SurfRight Corporation, 32% of the computers with up-to-date antivirus software had malware on their computer. The Techs-on-Call preventative maintenance contract covers both antivirus and anti-malware protection for all of the internet's threats. What is more, Techs-on-Call only uses the best programs on the market.

But that is not all, the Techs-on-Call preventative maintenance also provides free tech support for you and your employees. Although we cannot provide tech support for uncommon specialty programs, we will talk the tech support of the companies that provide these programs for you. And once a month, a representative of Techs-on-Call will visit your business to check over your computers in person and to answer your questions.



## Techs-on-Call

PO Box 1166  
Nashville, NC 27856-2166

Phone:  
Raleigh: 919-521-5122  
Rocky Mount: 252-452-1874  
Toll-Free: 866-604-9222

E-mail: [service@techs-on-call.biz](mailto:service@techs-on-call.biz)



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